Preventing

SERIOUS REPORTABLE EVENTS

How EBSCO's Evidence-Based, Point-of-Care Reference Tools Can Help

Preventing Serious Reportable Events in Health Care

The National Quality Forum (NQF), a coalition of public and private healthcare sector leaders who are focused on improving healthcare quality and patient protection, has developed and endorsed a set of Serious Reportable Events (SREs). This set is a compilation of serious, largely preventable, and harmful clinical events, designed to help the healthcare field assess, measure, and report performance in providing safe care. Originally endorsed in 2002 as a set of adverse events that occur in hospitals (referred to as "Never Events" because they should never happen in a hospital), this list has since evolved to account for a range of clinical settings where patients receive care, including office-based practices, ambulatory surgery centers and skilled nursing facilities. Currently, the NQF list of SREs includes 29 events, which are divided into seven categories.[1] Keep reading for complete details on Serious Reportable Events and how EBSCO's point-of-care reference tools can help prevent these events.

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[1] "Serious Reportable Events." *National Quality Forum* (NQF).
http://www.qualityforum.org/Topics/SREs/Serious_Reportable_Events.aspx

The National Quality Forum List of Serious Reportable Events[2]:

1. SURGICAL OR INVASIVE PROCEDURE EVENTS

- Surgery or other invasive procedure performed on the wrong site
- Surgery or other invasive procedure performed on the wrong patient
- Wrong surgical or other invasive procedure performed on a patient
- Unintended retention of a foreign object in a patient after surgery or other invasive procedure
- Intraoperative or immediately postoperative/post-procedure death in an ASA Class 1 patient

2. PRODUCT OR DEVICE EVENTS

- Patient death or serious injury associated with the use of contaminated drugs, devices, or biologics provided by the healthcare setting
- Patient death or serious injury associated with the use or function of a device in patient care, in which the device is used or functions other than as intended
- Patient death or serious injury associated with intravascular air embolism that occurs while being cared for in a healthcare setting

3. PATIENT PROTECTION EVENTS

- Discharge or release of a patient/resident of any age, who is unable to make decisions, to other than an authorized person
- Patient death or serious injury associated with patient elopement (disappearance)
- Patient suicide, attempted suicide, or self-harm that results in serious injury while being cared for in a healthcare setting

4. CARE MANAGEMENT EVENTS

- Patient death or serious injury associated with a medication error (e.g., errors involving the wrong drug, wrong dose, wrong patient, wrong time, wrong rate, wrong preparation, or wrong route of administration)
- Patient death or serious injury associated with un-safe administration of blood products
- Maternal death or serious injury associated with labor or delivery in a low-risk pregnancy while being cared for in a healthcare setting
- (NEW) Death or serious injury of a neonate associated with labor or delivery in a low-risk pregnancy
- Patient death or serious injury associated with a fall while being cared for in a healthcare setting
- Any Stage 3, Stage 4, and unstageable pressure ulcers acquired after admission/presentation to a healthcare setting
- Artificial insemination with the wrong donor sperm or wrong egg
- (NEW) Patient death or serious injury resulting from the irretrievable loss of an irreplaceable biological specimen
- (NEW) Patient death or serious injury resulting from failure to follow up or communicate laboratory, pathology, or radiology test results

5. ENVIRONMENTAL EVENTS

- Patient or staff death or serious injury associated with an electric shock in the course of a patient care process in a healthcare setting
- Any incident in which systems designated for oxygen or other gas to be delivered to a patient contains no gas, the wrong gas, or is contaminated by toxic substances
- Patient or staff death or serious injury associated with a burn incurred from any source in the course of a patient care process in a healthcare setting
- Patient death or serious injury associated with the use of physical restraints or bedrails while being cared for in a healthcare setting

6. RADIOLOGIC EVENTS

- (NEW) Death or serious injury of a patient or staff associated with the introduction of a metallic object into the MRI area

7. POTENTIAL CRIMINAL EVENTS

- Any instance of care ordered by or provided by someone impersonating a physician, nurse, pharmacist, or other licensed healthcare provider
- Abduction of a patient/resident of any age
- Sexual abuse/assault on a patient or staff member within or on the grounds of a healthcare setting
- Death or serious injury of a patient or staff member resulting from a physical assault (i.e., battery) that occurs within or on the grounds of a healthcare setting

How can you protect your hospital?

With the skyrocketing cost of patient care and preventable medical errors at an all-time high, it is essential that hospitals and physicians have access to the best available evidence at the point-of-care to help prevent Serious Reportable Events from happening. Critically-analyzed information is paramount to improving patient outcomes.

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[2] "List of SREs." *National Quality Forum* (NQF). http://www.qualityforum.org/Topics/SREs/List_of_SREs.aspx

Reduce the Incidence of Serious Reportable Events with EBSCO's Evidence-Based, Point-of-Care Reference Tools

Protecting your hospital from Serious Reportable Events is a collaborative effort that must include all members of the interdisciplinary team. By providing physicians and nurses with the best available evidence-based information to care for their patients, the incidence of serious medical errors can be decreased.

EBSCO's *DynaMed*™ and *Nursing Reference Center*™ resources provide physicians, nurses and other health care professionals with the latest evidence-based information directly at the point-of-care to help reduce the incidence of serious errors. The ultimate goal is to improve the safety and quality of patient care.

Improve Patient Outcomes with the Best Available Evidence for Making Informed Clinical Decisions

DynaMed supports physicians in making informed clinical decisions resulting in fewer errors. *DynaMed* can create and maintain Clinical Pathways to reduce the variability of patient care, improve hospital compliance with Core Measures, and covers all major guidelines, FDA safety alerts, Cochrane reviews, CDC reports, AHRQ and Health Technology Assessments. Take a look at *DynaMed*'s features and learn how they can help limit the risk of Serious Reportable Events.

7-Step Evidence-Based Methodology

View details on *DynaMed*'s 7-step editorial process for determining the best available evidence

Medical Calculators

More than 500 unique medical reference calculators featuring a wide array of pertinent medical formulae, clinical criteria sets and decision tree analysis tools

Patient Information

Access relevant supplemental content to help educate patients about their conditions

Level of Evidence Labeling

Quickly discern the quality of the best available evidence via easy-to-interpret Level of Evidence labels

Topic Summaries

More than 3,200 clinically-organized evidence-based topic summaries covering all aspects of care

Drug Information

Comprehensive drug information from respected sources such as *AHFS Drug Information Essentials*

EMR Integration

Easy integration with all Electronic Health/ Medical Records (EHR/EMR), decision support and patient record application

Detailed Reference Support

More than 200,000 journal article references with embedded links to easily access other related sections

CME

Conveniently obtain Continuing Medical Education (CME) credits for point-of-care searching via *DynaMed*

Content Spotlight

Content in this section is updated frequently to highlight clinically-relevant news and information

Daily Updates

Systematic surveillance of hundreds of medical journals and evidence-based sources provides the most up-to-date, accurate information

ICD-9/ICD-10 Codes

Topics include relevant ICD-9 and ICD-10 codes for all applicable diseases and conditions

DynaMed Weekly Newsletter

Sign up for the free weekly newsletter to receive updates on timely and significant changes from "articles most likely to change clinical practice." Free CME credit is available.

Maximize Efficiency at the Point-of-Care with the Leading Clinical Database for Nurses

Nursing Reference Center can help nurses prevent Serious Reportable Events with evidence-based resources, including overviews of diseases and conditions that map to the nursing workflow, nursing skills and procedures, nursing competency checklists, point-of-care information and much more. Keep reading to learn how *Nursing Reference Center* can help prevent Serious Reportable Events.

Diseases and Conditions Quick Lessons

Clinically-organized nursing overviews on diseases and conditions

Evidence-Based Care Sheets

Evidence-based summaries on key topics

Cultural Competencies

Key considerations, based on evidence, to consider in the provision of culturally competent care

Drug Information

Comprehensive drug information from *Davis's Drug Guide for Nurses* and *AHFS Drug Essentials*, as well as current drug news and updates

Patient Education

Evidence-based patient handouts at the point-of-care

Continuing Education Modules

Internationally-accredited CE Modules are available from Cinahl Information Systems, an ANCC and IACET accredited provider

Nursing Skills and Procedures

Clinical papers detailing the necessary steps to achieve proficiency in specific nursing tasks, including skill competency checklists for skill performance evaluation

Evidence-Based Clinical Practice Guidelines

Full text for evidence-based clinical practice guidelines

Books for Nursing Reference

Features top nursing reference books, including *Davis's Comprehensive Handbook of Laboratory & Diagnostic Tests with Nursing Implications*, and more

Research Instruments

Descriptions of research instruments, clinical assessment tools, psychological tests, attitude measures and more
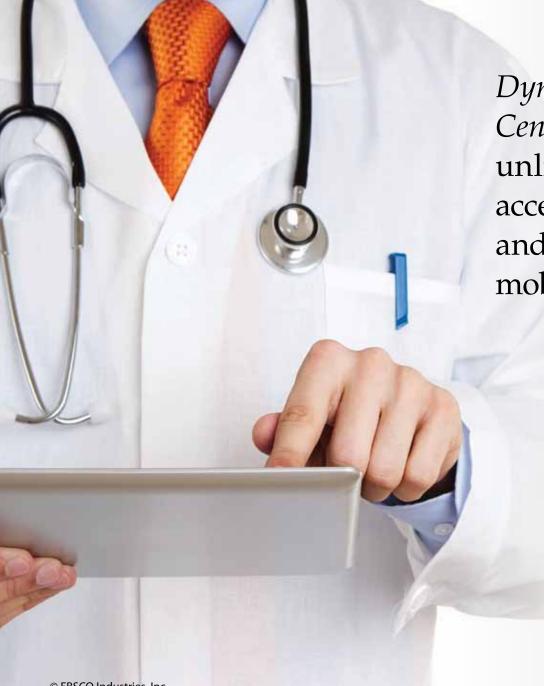
Legal Cases

Detailed information covering a wide range of malpractice issues in health care

Latest Medical News

Provides *HealthDay News* with FDA updates and daily clinical and drug updates

DynaMed and *Nursing Reference Center* subscriptions include unlimited onsite and remote access for all authorized users and are accessible with any mobile device.

For more information on the features and functionality of *DynaMed* and *Nursing Reference Center,* contact your EBSCO Representative (800) 653-2726 or information@ebscohost.com.

Address
10 Estes Street
Ipswich, MA 01938 USA

Phone
(800) 653-2726
(978) 356-6500

Fax
(978) 356-6565

Email
information@ebscohost.com

Web
www.ebscohost.com

Support & Training Phone
(800) 758-5995

Support & Training Web
http://support.ebsco.com

www.ebscohost.com/pointofcare