



EBSCO Journal & e-Package Services

EBSCO makes it easy to transfer your journal services seamlessly

While we know that transferring the management of journal subscriptions quickly can be a challenge, EBSCO is prepared to assist. Our transition teams will work with you to get orders processed quickly and ensure continuation of service for both print and electronic journals.

To get started:

1. Contact your local EBSCO representative or ebsonorthamerica@ebSCO.com to request information; if possible, provide the list of subscriptions you are seeking to transfer.
2. EBSCO staff will work with you to obtain the information necessary for account setup.
3. Once you've confirmed your order, you will be assigned a dedicated Customer Service Representative to work with you on orders, invoices, claims and any other account questions.

When you select EBSCO as your subscription vendor, you will benefit from:

Simple Set-up - When it comes to changing your subscription provider EBSCO makes it easy.

We can easily transfer data from your Swets renewal list into our system to provide you the key data needed to manage your journals and e-packages.

Comprehensive Online Tools for managing your subscriptions, including:

- *EBSCONET Subscription Management*, which organizes and streamlines all your subscription-related tasks and provides a variety of tools that allow us to analyze and report on your subscription collection.
- *EBSCONET Usage Consolidation & Usage Loading Service*, a simple, vendor-neutral tool for harvesting and loading usage statistics; your subscription includes the loading of statistics from five platforms by EBSCO's Usage Loading team.

Enhanced Access to Content for your users, with tools to help them find and easily link to journal content, allowing a simple transition from SwetsWise Online Content if needed:

- *Full Text Finder* delivers a predictive search experience and includes a host of features from responsive auto-complete ranked by popularity of titles, to known-item search, to full-text linking, relevance ranking, and discipline-specific browsing.
- *SmartLinks+*, which provides instant linking, managed by EBSCO based on your institution's holdings, from citations in EBSCOhost databases or EBSCO Discovery Service to full-text articles in e-journal subscriptions.

Explore the benefits of working with EBSCO. If time is of the essence, we have the staff available now to assist.

Contact your local EBSCO sales representative or email EBSCO to request more information at ebsonorthamerica@ebSCO.com to get started today.